

MELBOURNE IN-HOME & COMMUNITY SUPPORT

# Reliable local support. Clear communication.

For Support at Home provider partnerships, self-managed and plan-managed NDIS referrals, and private clients.

EASTERN | NORTHERN | INNER SOUTH-EASTERN MELBOURNE



## WHY PARTNERS WORK WITH US

1

### Familiar faces

A consistent team wherever possible, matched to fit, routine and preferences.

2

### Responsive communication

Clear updates and realistic responses for clients, families and referral partners.

3

### Honest capacity

Scope, availability and limitations are discussed before commencement. No overpromising.

## SERVICES WE PROVIDE

Subject to suitability, location and availability

- Personal care and daily activities
- Domestic assistance and household tasks
- Shopping and meal preparation
- Companionship and social support
- Community access and social participation
- Transport and appointments
- Respite care
- Mental health support
- Assistance with daily life
- Overnight and sleepover support by arrangement

## LET'S DISCUSS A REFERRAL OR LOCAL CAPACITY

**0430 366 397**

[admin@togetherwesupport.com](mailto:admin@togetherwesupport.com)

[togetherwesupport.com](https://togetherwesupport.com)



SCAN FOR SERVICES

## A PRACTICAL PARTNER FOR LOCAL SUPPORT

# A referral pathway built around fit and continuity.

We check service fit, location and capacity before making commitments, then agree on clear contacts and communication arrangements.



## WHO WE WORK WITH

### Support at Home

Registered providers seeking local associated-provider or subcontracting discussions.

### NDIS referrals

Self-managed and plan-managed participants seeking in-home or community support.

### Private support

Individuals and families arranging flexible support privately.

## A CLEAR FIVE-STEP REFERRAL PATHWAY

- 1 Enquiry or referral received
- 2 Suitability, location and capacity checked
- 3 Needs, preferences and worker fit discussed
- 4 Scope, schedule, pricing and documentation confirmed
- 5 Service starts with agreed communication contacts

## BEFORE SERVICES BEGIN

- Service scope and schedule
- Location and current availability
- Client preferences and worker suitability
- Pricing and service documentation
- Primary contacts and escalation pathway

## SERVICE COVERAGE

All referrals remain subject to suitability and availability

### EASTERN MELBOURNE

Box Hill, Doncaster, Balwyn, Blackburn, Nunawading, Ringwood, Mitcham, Camberwell, Burwood, Glen Waverley, Mount Waverley and Croydon.

### NORTH & INNER NORTH

Reservoir, Preston, Brunswick and Carlton.

### INNER SOUTH-EAST

Glen Iris, Malvern and Caulfield.

## READY TO DISCUSS A REFERRAL?

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